

04/24/25

DATE	PAYEE	DESCRIPTION	AMOUNT
Aug			
1	Lombard	Vehicle leasing BV71 ZJZ - Contract Hire	£497.13
	NFDC	NNDR (4 of 10) Offices and Premises	£499.00
	NFDC	NNDR (4 of 10) Sports ground and premises	£419.00
5	Barrie King Building Ltd	General works site wide - Contractor	£1,050.00
	Suna King	Website project 4x days work - New Website	£1,000.00
	Tom Morrissey	General works site wide - Contractor	£1,120.00
6	All Clear Pest Control	Regular Bait placing & monitoring at Bowls Club	£65.00
	Simon Taylor Surveyor	Skeleton survey of Youth and Family Hub plot & setting out location	£320.00
9	Barrie King Building Ltd	General works site wide - Contractor	£1,050.00
	Volunteer Ranger	Open spaces general, gloves, 3x rakes, posters for volunteers	£181.30
	Tom Morrissey	General works site wide - Contractor	£1,600.00
12	Hantsweb	Christmas Lights Licence from Hampshire County Council	£92.00
	Societe Generale	Kubota monthly contract hire	£303.40
	TPS	Parking charge - NISA, Ashley Parade Improvements	£40.00
14	Worldpay	Monthly subscription Fees Aug 2024	£11.94
15	Natwest	Monthly Bankline payment	£61.85
16	Agrovista	Fertiliser for Fernhill Cricket ground	£229.32
	All Clear Pest Control	Regular Bait placing & monitoring at Fawcetts Field	£65.00
	Ampfield Traffic	Deployment of SLR. 09.07.24 - Kennard Road North, Christchurch Road East & Bashley Plant Centre South. 23.07.24 Kennard Road South, Christchurch Road West & Bashley Marlipit Lane North Bound	£300.00
	AquaCare	Monthly water hygiene monitoring at Fawcetts Field, Ashley Sports ground & Fernhill Sports ground	£672.62
	B'mouth White Lining	Parking bay marking for Ashley Project car park CAPEX	£1,176.00
	C'Church Gdn Mach	Floral display watering system, labour & parts for tractor + mower	£750.07
	Coastal Asphalts Ltd	Rugby Club Car Park Tarmacadam surfacing CAPEX	£24,388.50
	Concentrate Ltd (Juice)	Go New Milton security updates, May - December 2024. Dementia Poster updates	£408.00
	DCK Accounting	Accounting support for June 2024, and payroll provision	£876.90
	Edmat Gas Services	Gas safety checks, full Boiler & system servicing at Ashley, New Milton Bowls, Fawcetts Field & Fernhill Sports ground - Rate as per 2015	£1,953.43
	Fireguard Services	Servicing at New Milton Rugby club, New Milton Bowling club, Fernhill Sports pavilion & Fawcetts Field. Installation of fire alarm call point at Fawcetts Field	£627.38
	Gary Prince Publication	Full page adverts for Afternoon of Music & Dementia Allotment	£180.00
	Geoff Kilbey Plant & Commercial Ltd	MOT Test for Peugeot Boxer BW21 NYH	£53.00
	Glasdon	2x 110ltr bins with plaques, liners, concrete & paving fixing kits. 2x Bollards for Ashley Project	£1,845.79
	Greenlock Electrical Ltd	Periodic statutory inspection & test of ASBOC. Repair of failed light Fawcetts Field	£744.00
	HCC (Hants LGPS)	Pension Contributions - July 2024	£11,174.03
	HMRC Cumbernauld	Tax and NIC - July 2024	£11,009.63
	Jewson	Ashley Project surfacing preparation works	£129.04
	John Shutler Services	Tree works at Ellingham Road, various tree works at Fawcetts Field, Removal of fallen tree at Ballard Lake. Undertaking of medium priority works	£8,978.60
		<b>Carried forward</b>	<b>£73,871.93</b>

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		<b>Balance brought forward</b>	<b>£73,871.93</b>
	Keffen Plant Hire	Landscaping work for Ashley Project & Clearing of grass cuttings from pitch 1 scarifying at Ashley Recreation ground	£641.70
	L.Kitcher Fencing & Gates	Fencing work as part of the Ashley Project landscaping works. CAPEX	£4,289.92
	Lapwing	Estates & Facilities uniform upgrade	£592.75
	Lions Club	Grant Aid in support of New Milton Town Show	£500.00
	Loaders Garage	Unleaded for Hand Mowers & Machinery	£51.39
	Lombard	BC21 NLU Road fund license renewal	£60.00
	Martin Pilley Services	Installation of headlamp bulb for Bosch h4	£33.50
	Meridian	Strimming services at Lymington Road, Becton Lane & Ashley Road Allotments	£150.00
	Mole	Compost for floral displays	£63.98
	Namba	Annual subscription for street trading membership	£384.00
	New Forest Stationers	Supplies for Town Hall usage	£90.75
	NM Advertiser	Run of Dementia adverts & adverts for Indian commemoration event	£189.60
	NMSB	Fawcetts & Ashley pitch repairs, waste clearance at multiple sites & general works site wide	£2,169.23
	NMSB Concrete	Bench bases for Barton on Sea & Ballard	£29.52
	Npower	Electricity bills for various locations	£727.97
	Pauline Jones Florist	Flower arranging materials for dementia allotment open day	£50.00
	Pitney Bowes	Postage top up for machine	£208.75
	Primo Water(Eden Springs)	Monthly water cooler rental & 18.5 ltr bottles	£6.86
	Rejuvenate	Microsoft/office 365 monthly charges & line rental charges for June	£738.31
	RMB Hydroseeding	Hydroseeding of Ashley & external pitches at Fawcetts EOS	£4,692.00
	Screwfix	PPE supplies for estates & facilities team & various supplies for repairs	£737.81
	SCS Agency	Go New Milton social media management for August, September & October 2024	£900.00
	Seton	Toilet tissue dispenser for Ashley Hub facility	£93.52
	Source for Business	Water & Sewerage charges for Ashley Sports ground	£2,571.42
	TAG	Groundworks preparation + van & hand tools for Ashley Project surfacing	£384.00
	The Club @ Fawcetts	Drinks for Mayor making event - Toast	£90.00
	Total Madness	Afternoon of Music performance Sunday 4th August 2024	£200.00
	Travis Perkins Hire	Ashley Project surfacing preparation works	£108.10
	Turfleet Hire	Hire of John Deere tractor & front loader. MH004 Amazone Groundkeeper for ground preparation works at Ashley, Fawcetts & Recreation Ground, EOS Contract Hire	£2,184.00
	Uni Hospital Southampton	Occupational Nurse paper screening for recruitment of Admin Officer	£31.27
	UNISON	Subs taken from staff member	£14.00
	Vita Play	Inspections & maintenance at various sites, reinstall of bridge and new bridge fixings at New Milton Recreation ground	£1,469.59
	Waste Mgt Facilities	Mixed municipal waste at Ashley sports ground	£156.12
	Wessex Sound	PA & Sound engineer for Afternoon of Music August 2024	£1,020.00
20	Worldpay	Payment for Office handheld card terminal	£73.86
23	Barrie King Building Ltd	General works site wide - Contractor	£1,050.00
	C'tral Southern Security	Statutory fire alarm & emergency lighting testing at Fawcetts Field, Fernhill pavilion & Outdoor bowling pavilions	£483.60
	C'Chruch Gdn Mach	Mower repairs & associated labour costs + Chainsaw helmet	£278.97
	Greenlock Electrical Ltd	Periodic statutory inspection and test of the outdoor bowls, tennis pavilion & fuseboards + bollards at the Recreation Ground, 5 Yearly + Annual	£2,400.00
	Tom Morrissey	General works site wide - Contractor	£1,440.00
	Travis Perkins	Various building supplies & padlocks	£631.84
		<b>Carried forward</b>	<b>£105,860.26</b>

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		<b>Balance brought forward</b>	<b>£105,860.26</b>
28	Citation	Health and safety support - monthly fee	£310.98
30	All Clear Pest Control	Placing & monitoring of baits at the Rugby and Bowls club	£130.00
	Bittles Limited	Improvements to Fawcetts Fields irrigation system, upgraded to 4g, For efficiency in use	£2,106.00
	Cleaning Angels UK	Ashley Pavilion changing room cleaning	£60.00
	Coda	Ukulele band for dementia allotment open day	£70.00
	Empire Industrial Doors	Repair of fire escape shutters at New Milton Bowling Club	£312.00
	Forest Pat Testing	Ashley Hub PAT testing	£51.70
	Gary Prince Publication	Dementia Allotment advertising	£120.00
	Lapwing	Various cleaning supplies	£221.70
	NMRC	Electricity bill for Ashley Hub/Youth facility	£104.36
	Youth Workers	Youth Worker & Senior Youth Worker payments	£650.00
	Screwfix	5ltr Super absorbent powder for spills	£79.98
	Seton	Shelving/Bench unit for Fawcetts Workshop	£187.12
	Source for Business	Water bill for Lower Ashley Allotments	£44.67
	Staff/Members	Salaries and expenses August 2024	£34,195.48
	Total Energies	Energy payments for Fawcetts Field from 30/06/24 - 31/07/24 & balance carried forward from previous invoice	£3,089.74
	Vita Play	Temporary repair on tunnel at Recreation Ground & new swing hangers + tightening or replacement of fixings on frame.	£1,320.00
	Waste Mgt Facilities	Additional charge of municipal waste	£2.64
31	Lombard	Vehicle leasing x 4 BW21 NYH/ BC21 NLU/ DY20 HTT/DX67 UYD - Contract Hire	£1,767.28
		<b>Total</b>	<b>£150,683.91</b>

05/24/25

DATE	PAYEE	DESCRIPTION	AMOUNT
Sep			
1	Lombard	Vehicle leasing BV71 ZJZ - Contract Hire	£497.13
	NFDC	NNDR (5 of 10) Offices and Premises	£499.00
	NFDC	NNDR (5 of 10) Sports ground and premises	£419.00
2	Electricfix	Multipurpose Grease 400ml for machinery	£109.60
6	Bravo benefits	August payment of childcare voucher, deducted from staff salary	£107.20
	Barrie King Building Ltd	General works site wide - Contractor	£945.00
	Cleaning Angels UK	Ashley main changing rooms & Fawcetts cleaning	£100.00
	Groovemeister	Summer Afternoon of Music performance	£980.00
	Suna King	Website project 3.7 days work + Microsoft 365 yearly subscription	£1,019.39
	Tom Morrissey Ltd	General works site wide - Contractor	£1,440.00
	Vodafone	Mobile Phone monthly charges	£512.30
9	St John Ambulance	Staff Member Mental Health First Aider course 17-18 October	£436.80
12	NFDC	War Memorial Recreation Ground - Events bar opening at 11am, Application to vary opening hours	£89.00
	Societe Generale	Kubota monthly contract hire	£303.40
13	A Bolter-Jackson	Sports Coach & Senior Youth worker payment	£300.00
	Agrovista	Grass seed for pitch repairs at Ashley & Fawcetts	£238.00
	All Clear Pest Control	Bait & trap monitoring at Fawcetts + treatment of wasp nest at Lymington Road allotment site	£130.00
	All Plant Training South	Abrasive Wheels course, statutory requirement, £450 + VAT recharge to NFDC	£900.00
	Ampfield Traffic	Deployment of SLR. 06.08.24 - Fernhill Road North, Western Ave South, Bashley Rising Sun South. 20.08.24 - Fernhill Road South, Osbourne Road West, Bashley Village Stores South	£300.00
	AquaCare	Monthly Legionella Checks at Fawcetts	£227.11
	Bournemouth Water	Ballard Water Meadow water bill 21/02/24 - 27/08/24	£16.75
	Bravo benefits	Monthly payment of childcare voucher, deducted from staff	£107.20
	Christchurch Garden Machinery	Wessex FRZ150K Front Mounted Flail Mower deck repairs + labour, Kubota HF12 Mower repairs for oil leak, 4 hours labour. (HF12 is becoming a maintenance issue, consideration to replace on contract hire 2025/26 budget should be made)	£820.35
	CEF	600 Cable ties for open spaces	£28.44
	Cleaning Angels UK	Changing room cleaning at Fawcetts	£40.00
	Clerks & Councils Direct	Freedom Scroll for Sammy Miller	£198.60
	Concentrate LTD (Juice)	Plant A Tree Flyer & Summer Music updates	£138.00
	DCK Accounting Solutions	Accounting support for July & August plus payroll provision	£771.42
	Eden Springs	Monthly water cooler rental & 18.5lr bottles	£138.80
	Greenlock Electrical LTD	Moore Close annual inspection of Electrical DU - Statutory	£300.00
	Groundtrax	Supa Trac Lite for additional hard standing for events etc	£3,047.16
	HCC (Hants LGPS)	Pension Contributions - August 2024	£12,062.18
	HMRC Cumbernauld	Tax and NIC - August 2024	£11,013.81
	J Shutler Tree Services	Various tree works including medium priority cyclical works	£3,242.80
	L.Kitcher Fencing	New CAPEX bin store at Fernhill - Previous out of life	£1,659.90
	Lapwing	14ltr Dust Suppression Water Bottle for hand tools, gloves & jacket	£401.91
	Martin Pilley Services	Bulb replacement BV71ZJZ	£18.60
	Mole Country Stores	Miracle Gro All Purpose 2kg + Rose Food 3kg	£33.98
	Allotment Tentant	Allotment deposit refund	£55.00
	New Forest Stationers	Standing Orders booklet printing & Office supplies	£132.75
	New Milton A&T	Groovemeister & Dementia allotment advertisements	£189.60
	NFDC	Town Hall Offices rental 01.04.23 - 31.03.24	£7,610.00
	NMSB	General waste Fawcetts, Scalpings Bulkbag for Ashley Recreation	£223.59
		<b>Carried Forward</b>	<b>£51,803.77</b>

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		<b>Balance Brought Forward</b>	<b>£51,803.77</b>
	Npower	Electricity bills for various locations	£731.50
	Pauline Jones Florist	Red roses for placement at town clock on 23 August	£12.00
	Pitney Bowes LTD	Monthly rental of franking machine & new franking machine	£90.60
	S Miller Consultancy	2x Drugs awareness workshops & youth wellbeing resources	£625.00
	Sarah May	Animal Assisted Therapy for New Milton Youth	£90.00
	Screwfix	Various maintenance supplies	£558.49
	Seton	Toilet tissue for Fernhill changing rooms & Ashley Hub Facility	£192.40
	Source for Business	Water bills for various locations, includes a previous withheld payment for irrigation resolution, Dating back to 2017, Set aside in accounts	£5,007.49
	Travis Perkins	Padlocks for UA allotments, Fawcetts, Recreation Ground, Tennis courts & Fernhill main gates, Concrete & paint	£287.07
	Turfleet Hire	Hire of John Deere X950R Mower 25.07.24 - 29.07.24	£714.00
	UNISON	Subs taken from staff member	£14.00
	Viking	Various office supplies	£177.29
	Waste Management Facilities	Monthly payment for Mixed Municipal waste at Ashley Sports Ground	£127.08
	WELMedical	Defib & Cabinet for Barton Methodist Church, being recharged to Barton Methodist Church excluding VAT - Recharged	£1,578.00
	Wessex Sound	Provide PA System & Engineers for Afternoon of Music	£1,020.00
14	Worldpay	Payment for Covid Support Terminal	£11.94
19	Worldpay	Monthly charges for Office card machine	£74.94
20	Barrie King Building Ltd	General works site wide - Contractor	£945.00
	Tom Morrissey Ltd	General works site wide - Contractor	£1,600.00
27	Agrovista	Sports renovation mix for pitch repairs at Ashley & Fawcetts	£237.60
	All Clear Pest Control	Bait monitoring at Bowls club + treatment of wasp nest x2	£195.00
	AquaCare	Monthly water hygiene inspection at Fernhill Sports Ground & Ashley Sports Ground, Clean & Disinfect cold water tank at Fernhill Sports Ground following inspection.	£1,519.51
	Christchurch Garden Machinery	Various parts & labour for multiple mowers	£679.99
	Circus Ginnett	Deposit refund following Moore Close visit	£1,200.00
	City Heating Spares	Parts for middle Ashley tap repair x2, waste pipe for Fawcetts changing rooms	£61.97
	Cleaning Angels UK	Ashley changing room cleaning x3	£180.00
	Fireguard Services	Service & reseal of fire extinguisher	£34.68
	Gary Prince Publications	October adverts for Plant A Tree in The Mercury, Barton Bugle & New Milton Mail	£180.00
	Greenlock Electrical LTD	Various electrical works, replace failed trim trail lights at Fawcetts Field, replace faulty street light head on Recreation Ground, upgrade CCTV hard drives at Ashley, replace faulty lights at Fawcetts Field changing rooms	£3,177.77
	HAGS	Final retention from Doe Copse play area from 2019	£2,765.06
	J Shutler Tree Services	Undertaking medium priority works	£3,340.46
	Keffen Plant Hire Ltd	Hire of Tractor trailer to clear arisings at Barton Water Meadow	£251.10
	Lapwing	Hi Viz x2, Bulk coffee Fawcetts General	£77.53
	L.Kitcher Fencing	Replace gate self-closures at Ballard Water Meadow	£276.00
	Lush Signs	Bench plaques x2	£96.00
	Meridian	Removal of fruit cage from Lower Ashley allotment	£230.00
	NFDC	Electricity, gas & maintenance costs 2023/2024 for town council use of utilities at Town Hall	£18,627.00
	NM Advertiser	Plant A Tree targeted posts on Facebook & Instagram	£132.00
	NMSB	General waste site wide & clearance of arisings after work carried out by Friends of Ballard Water Meadow	£403.16
	NMSB Concrete	Concrete for bench bases x4	£306.60
	Npower	Electricity bills for various locations	£903.14
		<b>Carried Forward</b>	<b>£100,535.14</b>

		<b>Balance Brought Forward</b>	<b>£100,535.14</b>
	Pitney Bowes LTD	Postage credit on franking machine	£202.76
	Rejuvenate	Monthly provision of telephone service	£173.53
	Rialtas	Staff training held using Microsoft Teams	£180.00
	Source for Business	Water bill for Lymington Road allotments March - September 2024	£103.84
	South Coast Sports Academy	5 days of youth sports provision	£840.00
	Staff/Members	Salaries and expenses September 2024	£33,695.12
	Travis Perkins	Various supplies for open spaces maintenance	£167.52
	Turfleet Hire	Hire of John Deere 4066R tractor & 440R front loader for August	£864.00
	Waste Management Facilities	Mixed municipal waste at Ashley Sports Ground	£14.26
	WI	Refreshments for band members during Sunday Afternoons of Music	£30.00
	WEL Medical	Replacement DEFIB for Ashley Pavilion - Insurance claim after theft	£1,440.84
28	Citation	Health and safety support - monthly fee	£310.98
30	Lombard	Vehicle leasing DY20 HTT, DX67 UYD, BC21 NLU, BC21 NYH	£1,856.16
		<b>Total</b>	<b>£140,414.15</b>
		<b>August &amp; September Total</b>	<b>£291,098.06</b>

# SUMMARY

## Appendix 2

### MONTHLY MANAGEMENT ACCOUNTS - SEPTEMBER 2024

	Actual Sept £	Budget Sept £	Var £	Var %	Actual YTD £	Budget YTD £	Var £	Var %	Annual Budget £	Amount Left £	Left %
<b>AMENITIES</b>	59330	50167	9163	18%	436747	406605	30142	7%	736010	299263	41%
<b>F&amp;GP</b>	39399	38804	595	2%	251071	294490	-43419	-15%	622919	371848	60%
<b>TOTAL</b>	<b>98729</b>	<b>88971</b>	<b>9758</b>	<b>11%</b>	<b>687818</b>	<b>701095</b>	<b>-13277</b>	<b>-2%</b>	<b>1358929</b>	<b>671111</b>	<b>49%</b>

# AMENITIES

## MONTHLY MANAGEMENT ACCOUNTS - SEPTEMBER 2024

	Actual Sept £	Budget Sept £	Var £	Var %	Actual YTD £	Budget YTD £	Var £	Var %	Annual Budget £	Amount Left £	Left %
<b>Amenities - General</b>											
<i>Expenditure:</i>											
Wages & Salaries	23518	20549	2969	14%	122989	123292	-303	0%	246584	123595	50%
Ers NI	2395	2055	340	17%	12301	12329	-28	0%	24658	12357	50%
Ers Pension	5011	4397	614	14%	26213	26385	-172	-1%	52769	26556	50%
Skip Hire	225	625	-400	-64%	1575	3750	-2175	-58%	7500	5925	79%
Tree Work	2784	3333	-549	-16%	19782	20000	-218	-1%	40000	20218	51%
Tree Planting	0	458	-458	0%	0	2750	-2750	-100%	5500	5500	100%
Signs	0	367	-367	-100%	0	2200	-2200	-100%	4400	4400	100%
Vehicle Maintenance	2065	1667	398	24%	8916	10000	-1084	-11%	20000	11084	55%
Fuel & Oil	3884	1192	2692	226%	7963	7150	813	11%	14300	6337	44%
Contract Hire van	2934	2500	434	17%	17947	15000	2947	20%	30000	12053	40%
Safety Equip/Covid signs	216	833	-617	-74%	3437	5000	-1563	-31%	10000	6563	66%
Hand Tools	0	62	-62	-100%	268	375	-107	-29%	750	482	64%
Dog Fouling	0	150	-150	-100%	921	900	21	2%	1800	879	49%
Environmental Schemes	0	292	-292	-100%	0	1750	-1750	-100%	3500	3500	100%
Ash Tree Die Back	0	1250	-1250	-100%	0	7500	-7500	-100%	15000	15000	100%
Service Level Agreement	0	208	-208	-100%	396	1250	-854	-68%	2500	2104	84%
Statutory Testing	3000	3000	0	0%	13935	12000	1935	16%	12000	-1935	-16%
<b>Sub-Total</b>	<b>46032</b>	<b>42938</b>	<b>3094</b>	<b>7%</b>	<b>236643</b>	<b>251631</b>	<b>-14988</b>	<b>-6%</b>	<b>491261</b>	<b>254618</b>	<b>52%</b>
<i>Income:</i>											
Rent Received	0	156	-156	0%	0	938	-938	0%	1875	1875	0%
<b>Sub-Total</b>	<b>0</b>	<b>156</b>	<b>-156</b>	<b>0%</b>	<b>0</b>	<b>938</b>	<b>-938</b>	<b>0%</b>	<b>1875</b>	<b>1875</b>	<b>0%</b>
<b>SUB-TOTAL</b>	<b>46032</b>	<b>42782</b>	<b>3250</b>	<b>8%</b>	<b>236643</b>	<b>250693</b>	<b>-14050</b>	<b>-6%</b>	<b>489386</b>	<b>252743</b>	<b>52%</b>
Ashley Sports	1716	1140	576	51%	15849	6841	9008	132%	13682	-2167	-16%
Rec (including skatepark)	549	193	356	184%	325	1161	-836	-72%	2322	1997	86%
Fawcetts	1623	668	955	143%	6993	4006	2987	75%	8012	1019	13%
Moore Close	67	-369	436	0%	-4390	-2213	-2178	98%	-4425	-35	1%
Fernhill Lane	75	-19	94	0%	2897	-116	3013	0%	-232	-3129	0%
Allotments	347	113	234	0%	-1068	678	-1746	-258%	1355	2423	179%
Donated Seats	-2204	167	-2371	0%	-26	1000	-1026	-103%	2000	2026	101%
Open Spaces	8864	5409	3455	64%	72749	32455	40294	124%	64910	-7839	-12%
Flowerbed sponsorship	0	-375	375	-1.00	0	-2250	2250	-100%	-4500	-4500	100%
Bus Shelter advertising	0	-250	250	-1.00	0	-1500	1500	-100%	-3000	-3000	100%
Plant a Tree income	0	-208	208	-100%	2500	-1250	3750	-300%	-2500	-5000	200%
HLS income	0	-333	333	-100%	622	-2000	2622	-131%	-4000	-4622	116%
Street Trading Income	-340	-1000	660	-66%	-2510	-6000	3490	-58%	-12000	-9490	79%
Playgrounds	1218	250	968	387%	7141	1500	5641	376%	3000	-4141	-138%
Ashley Project - CapEx	0	0	0	0%	48081	0	48081	0%	0	-48081	0%
Ashley Parade	0	0	0	0%	21604	0	21604	0%	0	-21604	0%
Land Purchase Gore Rd	0	0	0	0%	0	16000	-16000	0%	16000	16000	100%
Empire Skate Building	0	0	0	0%	0	0	0	0%	0	0	0%
Bus Shelters	0	0	0	0%	22000	16000	6000	0%	16000	-6000	-38%
CIL Receipt	0	0	0	0%	0	0	0	0%	0	0	0%
Ballard Lake	0	0	0	0%	0	0	0	0%	0	0	0%
Transfer from CIL	0	0	0	0%	0	0	0	0%	0	0	0%
Other Cap Ex Projects	0	2000	-2000	-100%	2410	91600	-89190	0%	150000	147590	98%
Fernhill Pavilion showers	1383	0	1383	0%	4927	0	4927	0%	0	-4927	0%
<b>SUB-TOTAL</b>	<b>13298</b>	<b>7385</b>	<b>5913</b>	<b>80%</b>	<b>200104</b>	<b>155912</b>	<b>44192</b>	<b>28%</b>	<b>246624</b>	<b>46520</b>	<b>19%</b>
<b>AMENITIES</b>	<b>59330</b>	<b>50167</b>	<b>9163</b>	<b>18%</b>	<b>436747</b>	<b>406605</b>	<b>30142</b>	<b>7%</b>	<b>736010</b>	<b>299263</b>	<b>41%</b>

# FINANCE AND GENERAL

F&GP General Expenditure	Actual Budget				Actual Budget				Annual Amount		
	Sept	Sept	Var	Var	YTD	YTD	Var	Var	Budget	Left	Left
Wages	19848	19744	104	1%	118463	118464	-2001	-2%	236928	120465	51%
Ers NI	1973	1974	-1	0%	11557	11847	-290	-2%	23693	12136	51%
Ers Pension	4233	4430	-197	-4%	24656	26583	-1927	-7%	53166	28510	54%
Staff Expenses	11	125	-114	-91%	1893	750	1143	152%	1500	-393	-26%
Staff Training	1264	417	847	203%	1264	2500	-1236	-49%	5000	3736	75%
Town Development	0	0	0	0%	750	8750	-8000	-91%	17500	16750	96%
Telephone	572	583	-11	-2%	3162	3500	-338	-10%	7000	3838	55%
Postage	224	108	116	107%	775	650	125	19%	1300	525	40%
Stationery	186	183	3	1%	1072	1100	-28	-3%	2200	1128	51%
Subs + Pubs	0	158	-158	-100%	2299	950	1349	142%	1900	-399	-21%
Photocopier	0	140	-140	-100%	639	838	-199	-24%	1675	1036	62%
Events Expenditure	2144	1250	894	72%	9268	7500	1768	24%	15000	5732	38%
Advertising	606	0	606	0%	2599	2500	99	4%	5000	2401	48%
Neighbourhood Planning	4523	0	4523	0%	4523	7500	-2977	-40%	15000	10477	0%
Youth Co-ordination	1396	2667	-1271	-48%	8236	16000	-7764	-49%	32000	23764	74%
Communications+Media	150	833	-683	-82%	4963	5000	-37	-1%	10000	5037	50%
Professional Fees	3845	5042	-1197	-24%	19463	30250	-10787	-36%	60500	41037	68%
Bank Charges	272	208	64	31%	1481	1250	231	18%	2500	1019	41%
Insurance	0	0	0	0%	16799	16000	799	5%	16000	-799	-5%
CAB	0	0	0	0%	0	0	0	0%	5000	5000	100%
Election Expenses	0	0	0	0%	0	0	0	0%	6000	6000	100%
Mayoral Allowance	0	0	0	0%	1400	750	650	87%	1500	100	7%
Twinning	0	0	0	0%	1140	600	540	90%	1200	60	5%
Members Allowances	0	0	0	0%	8912	8500	412	5%	17000	8088	48%
Members Training	0	167	-167	0%	0	1000	-1000	-100%	2000	2000	100%
Civic Entertainment	50	83	-33	0%	891	500	391	78%	1000	109	11%
Grant Aid	0	625	-625	0%	500	3750	-3250	-87%	7500	7000	93%
Events Budget	0	417	-417	0%	4000	2500	1500	60%	5000	1000	20%
Youth Grant Aid	0	0	0	0%	0	7500	-7500	0%	15000	15000	100%
<b>Sub-Total</b>	<b>41297</b>	<b>39155</b>	<b>2142</b>	<b>5%</b>	<b>248705</b>	<b>287031</b>	<b>-38326</b>	<b>-13%</b>	<b>569062</b>	<b>320357</b>	<b>56%</b>
Events Income	0	0	0	0%	1225	0	1225	0%	0	-1225	0%
NP Grant	0	0	0	0%	9299	0	9299	0%	0	-9299	0%
Misc receipts	0	0	0	0%	10935	0	10935	0%	0	-10935	0%
Insurance recharges	0	0	0	0%	408	0	408	0%	0	-408	0%
Misc Recharges	0	0	0	0%	1096	0	1096	0%	0	-1096	0%
Donations /Contributions	0	0	0	0%	1333	0	1333	0%	0	-1333	0%
Wayleave	0	0	0	0%	5	0	5	0%	100	95	0%
Interest Received	1383	1000	383	38%	8271	6000	2271	0%	12000	3729	0%
Donations NM Youth	2315	0	2315	0%	0	0	0	0%	0	0	0%
<b>Sub-Total</b>	<b>3698</b>	<b>1000</b>	<b>2698</b>	<b>270%</b>	<b>32572</b>	<b>6000</b>	<b>26572</b>	<b>0%</b>	<b>12100</b>	<b>-20472</b>	<b>0%</b>
<b>SUB-TOTAL</b>	<b>37599</b>	<b>38155</b>	<b>-556</b>	<b>-1%</b>	<b>216133</b>	<b>281031</b>	<b>-64898</b>	<b>-23%</b>	<b>556962</b>	<b>340829</b>	<b>61%</b>
Rent - Town Hall	0	0	0	0%	7540	0	7540	0%	7540	0	0%
Rates	499	503	-4	-1%	3019	2516	504	20%	5031	2012	40%
Town Hall utilities	0	0	0	0%	1500	2525	-1025	0%	5050	3550	70%
Town Hall costs	0	0	0	0%	15068	0	15068	0%	10000	-5068	-51%
Equipment Maint	50	104	-54	0%	0	625	-625	0%	1250	1250	0%
Transfer from Reserve	0	0	0	0%	0	0	0	0%	1250	1250	0%
Office Equip and F&F	0	42	-42	-100%	20	250	-230	-92%	500	480	96%
Christmas Lights	50	0	50	0%	1963	2000	-37	0%	23000	21037	91%
<b>SUB-TOTAL</b>	<b>599</b>	<b>649</b>	<b>-50</b>	<b>0%</b>	<b>29110</b>	<b>7916</b>	<b>21195</b>	<b>268%</b>	<b>53621</b>	<b>24511</b>	<b>46%</b>
SLR	0	0	0	0%	0	0	0	0%	0	0	0%
IT Equipment	0	0	0	0%	748	3043	-2295	0%	6086	5338	88%
Defib	1201	0	1201	0%	2516	0	2516	0%	0	-2516	0%
CCTV	0	0	0	0%	2564	2500	64	0%	7500	4936	66%
<b>SUB-TOTAL</b>	<b>1201</b>	<b>0</b>	<b>1201</b>	<b>0%</b>	<b>5828</b>	<b>5543</b>	<b>285</b>	<b>0%</b>	<b>13586</b>	<b>7758</b>	<b>57%</b>
<b>F&amp;GP TOTAL</b>	<b>39399</b>	<b>38804</b>	<b>595</b>	<b>2%</b>	<b>251071</b>	<b>294490</b>	<b>-43419</b>	<b>-15%</b>	<b>624169</b>	<b>373098</b>	<b>60%</b>

## **Youth Services Report**

### **October 2024 F&GP**



#### **Youth Clubs**

Our youth clubs are up and running and we are having a good turnout. The young people have been involved with planning meals and activities and choosing equipment for the youth club.

We have incorporated reading sessions into our youth clubs so that young people can come early to do some reading sessions with staff before youth club starts. We have done this to try to support young people not in education, and we are hoping to build this up into a book club.

We have also managed to get sessions in place where young people can access a sexual health nurse twice a month. This allows young people access to prescription contraception, which they are otherwise unable to obtain without parental input. We also continue to offer advice about sexually transmitted diseases, contraception effectiveness and how to keep themselves safe. We offer free condoms and pregnancy tests under the Get It On scheme (provided by the NHS) and referrals to sexual health services.

#### **Ashley Family Hub**

Our schedule of activities is accessible through our website. In November and December, we will be having 4 sessions per week, which include:

- Breast feeding group (through Health Service and Breastfeeding Network)
- Healthy Hampshire Families (through Barnardos)
- Baby group (through Health Service)
- Toddler Group (managed by our team)

A page has been added to the youth website and a facebook page set up to advertise the sessions.

#### **Mental Health and Wellbeing**

Maria Caneda from Compass Connections led workshops with our staff and volunteers to upskill us in supporting wellbeing through creative guided sessions. We also had professionals from local schools, New Milton Youth Trust and New Forest Arts.

Maria will be delivering sessions in our wellbeing youth clubs, she has very kindly offered to do these at no cost to give back to the community.

#### **Staff/Volunteer Training**

There has been a lot of training going on this month, including drug and alcohol training provided by NFDC, which was useful update on current issues, trends, signs and symptoms and how to respond to these challenges. Safeguarding training has been completed by all staff and volunteers along with training on neurodiversity and a trauma informed approach and how young people who have suffered abuse are impacted by their circumstances. We have recruited three new volunteers this month.

#### **October Holiday Activities and Food Programme**

Together with Arnewood School and South Coast Sports Academy, we have applied for funding through Local Children's Partnership to put on some HAF sessions in October half term. This will allow under privileged students to access a local provision where they will be provided with healthy meals and snacks, and sporting and craft activities.

We will also be arranging sessions for the Christmas holidays.

**REFERRED MATTER FOR CONSIDERATION BY FINANCE AND GENERAL PURPOSES**

**Minutes of the Meeting of the Amenities Committee of New Milton Town Council held on Tuesday 15<sup>th</sup> October 2024 at 6.30pm at the Town Hall, Ashley Road, New Milton.**

Chairman:           p G R Blunden (Chair)                   M Craze (Vice Chair)

Councillors:       p D Hawkins                                 R Murrow

                          p J Baker                                     p A D O’Sullivan

                          p D Rice-Mundy                         V Schooling

                          K Trehorn

In attendance:

Councillors: D N Tungate and S J Clarke

Officers:       G Flexman - Town Clerk  
                  T Elliott – Assistant Town Clerk  
                  M Jeffries - Estates and Facilities Manager  
                  S Welch – Administration Officer

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56. **NEW FOREST CYCLING AND WALKING INFRASTRUCTURE PLAN (LCWIP)**

Assistant Town Clerk gave a brief summary of New Forest LCWIP Consultation.

Members then discussed proposed response, and it was then **RECOMMENDED:**

- **That NMTC are concerned about the use of direct routes, which tend to be busiest therefore less safe, and the higher costs associated. We support the alternative routes offered by Transition Lymington (Route 3, 5a, 10 and 11) and these are supported in our upcoming Neighbourhood Plan. These quieter routes will encourage novices more readily, and the lesser cost will deliver a whole rather than partial network.**
- **That reopening the public debate around the Station Road/Whitefield/Osborne Road junction is surprising, after years of NMTC being told that all solutions had been investigated, with insufficient evidence for change.**
- **That there are errors in the LCWIP Consultation Document, as follows:**
  - a) **Page 134 Route 220 as the map doesn’t follow the text,**
  - b) **The existing signalled and informal crossings on Station Road and Old Milton Road are not fully represented.**

14 10 2024

**NEW MILTON TOWN COUNCIL****GRANT APPLICATION FORM**

Please read the Council's Policy and Procedures for Awarding Grants before completing this form.

(You may use a continuation sheet if necessary)

Name of organisation making the application: <b>NEW MILTON OPEN SIGHT</b>		
Name of person to whom correspondence should be addressed: <b>BRIAN COY</b>	Address for correspondence: <b>5 ARDEN WALK NEW MILTON Post Code: BH25 6TS</b>	
Payee for Grant Cheque: <b>OPEN SIGHT</b>	Daytime Tel: <b>01425 638828</b>	
Details of the organisation, ie what does it do? <b>HAMPSHIRE'S PRINCIPAL ORGANISATION FOR VISUALLY IMPAIRED AND BLIND PEOPLE, NEW MILTON CLUB FOR PEOPLE IN BH25 AREA</b>		Amount of Grant applied for: <b>£500 BUT ANY AMOUNT WOULD BE APPRECIATED</b>
What is the Grant for and who will benefit? (Give details of the project) <b>SEE ATTACHED ①</b>		
Have you applied to any other body for a grant towards this project? (If yes, please give details) <b>NO</b>		
How else do you raise income? (Give details of subscriptions, fund-raising, contributions "in kind" etc) <b>MEMBERS PAY A MONTHLY SUBSCRIPTION. RAFFLES, SOME MEMBERS HAVE COLLECTION BOXES FOR SMALL CHANGE. SOME FAMILIES MAKE DONATIONS FROM FUNERALS OF PAST MEMBER</b>		
What age groups do you cater for? <b>NO AGE LIMIT BUT MOST 40+</b>	Total Membership: <b>29</b>	Are you a registered charity? If yes, please provide your number. <b>YES 1055 498</b>
Signature of Responsible Adult: (Chairman, President, Leader) <b>B A Coy</b>	Bank Details <b>HAMPSHIRE</b> For Council use only Account Name: <b>ASSOCIATION FOR THE CARE OF THE BLIND - OPEN SIGHT</b> Sort Code: <b>40.52.40</b> Account Number: <b>00017522</b>	
Date: <b>11/10/2025</b>		

**You must attach the following to your application:**

Copy of: Last year's accounts, Minutes of your last AGM, current Constitution or Rules.

14 OCT 2024

To the Chairperson of New Milton Town Council.

Finance and general purposes committee.

As chairperson of New Milton Open Sight we have submitted a grant application and unfortunately I am unable to attend the meeting due to a prior engagement but if you need further information please do not hesitate in contacting me either by phone on 01425638828 or email at [brian.coy@hotmail.co.uk](mailto:brian.coy@hotmail.co.uk)

Once again I am sorry I can not attend

Brian Coy  
New Milton Open Sight.

Open Sight New - Milton branch. (1)

Grant application form-New Milton Town Council.

We are a self supporting branch of the Hampshire registered charity – Open Sight. We aim to support the residence of New Milton and the surrounding area with sight problems, with an afternoon tea together with entertainment. We have no age restriction although currently most are 40+.

The members pay £5 a month (only if they attend) out of this we provide tea with entertainment the cost like everything else gets higher all the time. The hall hire is approximately £300+pa. We provide transport from and back to their homes for most members provided by volunteers who can claim a mileage allowance. The Christmas tea we try and provide a bit extra and provide a small gift as well as at Easter.

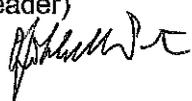
If we were to receive a grant we would hopefully be able to take members out for a day trip free of charge to them as most of them are not able to go out for a special day. Or a tea out.

Although we are self supporting we abide by the rules and safe guard measures implemented by head office. We can only help in a small way but all the members have support from head office in many other ways regarding special equipment, home visit to assess needs and help in other ways.

Our aim is to continue with the important work that Open Sight offers That is much appreciated by the members.

**NEW MILTON TOWN COUNCIL****GRANT APPLICATION FORM**

Please read the Council's Policy and Procedures for Awarding Grants before completing this form.  
(You may use a continuation sheet if necessary)

Name of organisation making the application: Parkinson's UK New Forest Branch		
Name of person to whom correspondence should be addressed: Martin Hall-Patch Chairman	Address for correspondence: 51 Drapers Copse Dibden Southampton, Post Code: SO45 5TQ	
Payee for Grant Cheque: Parkinson's UK New Forest Branch	Daytime Tel: 07595 927 299	
Details of the organisation, ie what does it do? Our Group aims to help and support all people in the local area who have been diagnosed with, or are affected by, Parkinson's. We provide opportunities/activities for members which will help them on their Parkinson's journey. See enclosed letter		Amount of Grant applied for: £750
What is the Grant for and who will benefit? (Give details of the project) We use a very antiquated, bulky and temperamental sound system for our meetings. It is in great need of being updated and modernised to meet present day technology and to increase Member's enjoyment of presentations speakers, concerts, etc. See enclosed letter		
Have you applied to any other body for a grant towards this project? (If yes, please give details) We are applying to Lymington & Pennington Town Council for a grant.		
How else do you raise income? (Give details of subscriptions, fund-raising, contributions "in kind" etc) In line with Parkinson's UK guidelines we have no membership fees – we rely completely on voluntary donations and grants. We raise money through holding Tombola Stalls at various events in the area and by having raffles at some of our meetings.		
What age groups do you cater for? 50+	Total Membership: 175 + spouses, partners, and/or carers	Are you a registered charity? If yes, please provide your number: We are part of Parkinson's UK: Charity No in England.2518197. Scotland: SC 037554
Signature of Responsible Adult: (Chairman, President, Leader)  Date: 11.10.2024	Bank Details Account Name: See enclosed letter Sort Code: 20-00-00 Account Number: 83732517	For Council use only

**You must attach the following to your application:**

Copy of: Last year's accounts, Minutes of your last AGM, current Constitution or Rules.



Appendix 6  
Citizens Advice New Forest  
Lymington Town Hall  
Avenue Road  
Lymington  
SO41 9ZG

[www.citizensadvicenewforest.org.uk](http://www.citizensadvicenewforest.org.uk)  
[twitter.com/cabnewforest](https://twitter.com/cabnewforest)

October 2024

Mr G Flexman  
Clerk to New Milton Town Council

Dear Graham

I want to extend my sincere thanks for your continued support of our service at Citizens Advice New Forest. Your backing is crucial in helping us deliver the comprehensive, expert assistance that residents across the New Forest rely on every day.

At Citizens Advice New Forest, we understand that many in our community are struggling with the rising cost of living. Through our free, impartial, and independent advice, we provide critical support to those in need, helping them access the assistance and resources necessary to navigate these challenging times. Over the past year, the demand for our services has increased significantly. We have supported over 5,500 people with nearly 20,000 issues, resulting in a financial benefit of £1.2 million for local residents.

We believe that the best way to support our community is by being present within it. That's why we are committed to expanding our outreach efforts by delivering advice and support directly in more community venues across the New Forest. In addition to our five offices that offer face-to-face appointments and drop-ins, as well as our dedicated New Forest advice line and email service, we are continually looking for new ways to reach people where they are. In the New Milton wards alone, we have helped 779 clients with 2865 issues during 2023/2024 and 425 clients with 1277 issues from April 2024 to September 2024. We regularly attend the food larders at Ashley Baptist Church, The Hub at the Nedderman Centre and support local food banks, and our dedicated office in New Milton Town Hall is open for drop-ins, face-to-face appointments and the usual email and telephone queries.

By expanding our presence in community venues, we aim to ensure that everyone in the New Forest has easy access to our services. We are dedicated to meeting people where they feel most comfortable and providing support in settings that are convenient and accessible. We know that when we are out in the community, we can better understand the unique needs of each area and respond more effectively.

We are also deeply committed to collaboration with our partners in the voluntary sector throughout the New Forest. As an active member of the Cost of Living Steering Group, we are focused on finding practical solutions to alleviate the financial pressures facing many households. We believe that through strong partnerships and a community-focused approach, we can make a real difference in the lives of those struggling the most.

Our work is made possible by a team of dedicated volunteers who generously donate their time to help local residents. However, the increased demand for our services and rising costs continue to challenge our capacity. We are incredibly grateful for the financial support you have provided in the past and are hopeful that you might consider contributing again to Citizens Advice New Forest. Your support will directly enable us to expand our outreach efforts and continue providing essential services to our community.

If you would like more information or wish to meet with a member of our team to discuss our outreach plans further, please contact Janine Buchner at [janine.buchner@canf.uk](mailto:janine.buchner@canf.uk)

For your reference, I have attached key data on the New Milton Wards:

- Barton and Becton
- Ashley, Bashley and Fernhill
- Ballard
- Milton

We are always here to provide well-researched, knowledgeable support and advice to your community's residents and are committed to being a visible, active presence throughout the New Forest.

Thank you for considering our request.

Yours sincerely



**Neill Young**  
**Chief Officer**  
**Citizens Advice New Forest**

[neil.young@canf.uk](mailto:neil.young@canf.uk)

Mobile: 07743975512

Citizens Advice New Forest is an operating name of New Forest Citizens Advice Bureau.  
Charity registration number 1132425.  
Company limited by guarantee. Registered in England & Wales number 06983394.  
Authorised and regulated by the Financial Conduct Authority FRN: 617673.  
Registered office: Lymington Town Hall, Avenue Road Lymington, SO41 9ZG.



# Key Statistics

Barton & Becton

02/04/2024 - 30/09/2024

Citizens Advice

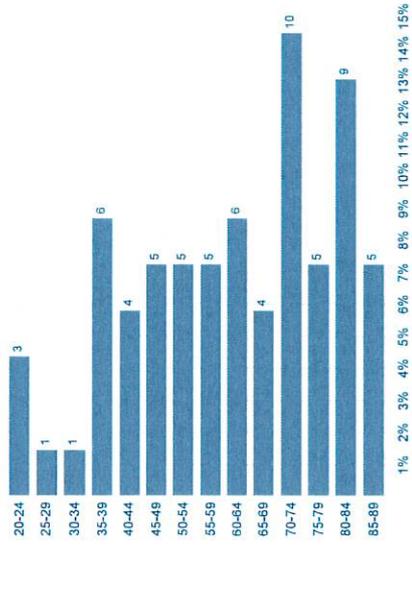
## Summary

Clients	69
Quick client contacts	232
Issues	349
Activities	80
Cases	80
<b>Outcomes</b>	
Income gain	£9,049
Re-imbursements, services, loans	£5,715
Debts written off	£38,587
Repayments rescheduled	£331
Other	£0

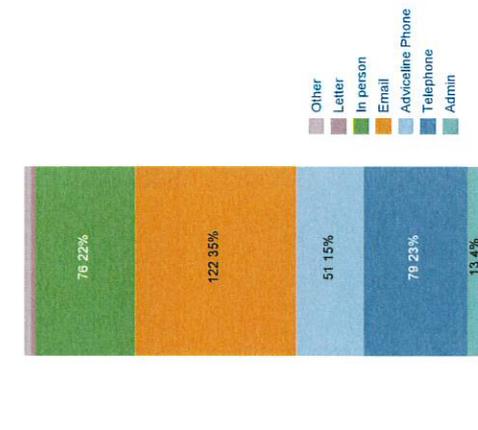
## Issues

Issues	Clients
Benefits & tax credits	43
Benefits Universal Credit	13
Charitable Support & Food Ban.	8
Consumer goods & services	12
Debt	30
Employment	3
Financial services & capability	2
Health & community care	4
Housing	14
Immigration & asylum	1
Legal	7
Relationships & family	16
Tax	1
Travel & transport	12
Utilities & communications	24
<b>Grand Total</b>	<b>232</b>

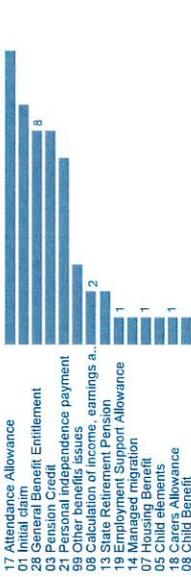
## Age



## Channel



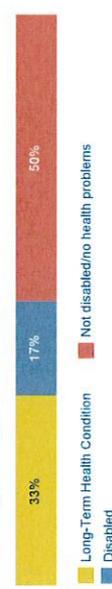
## Top benefit issues



## Gender



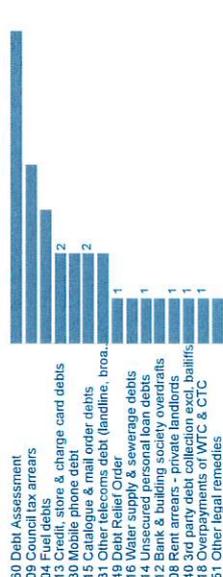
## Disability / Long-term health



## Ethnicity



## Top debt issues



Barton & Becton  
Last 6 months

# Key Statistics

Barton & Becton

04/04/2023 - 29/03/2024

citizens service

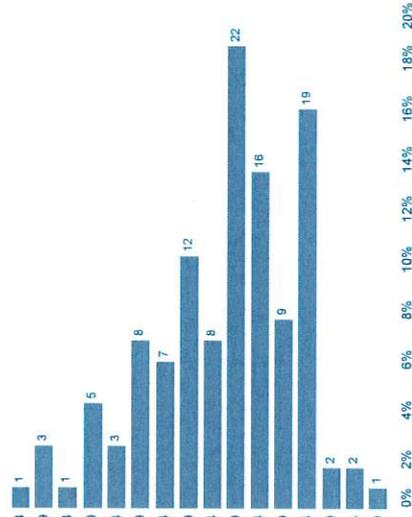
## Summary

Clients	121
Quick client contacts	405
Issues	583
Activities	149
Cases	
<b>Outcomes</b>	
Income gain	£5,506
Re-imbursements, services, loans	£5,150
Debts written off	£22,154
Other	£480

## Issues

Issues	Clients
Benefits & tax credits	81
Benefits Universal Credit	43
Charitable Support & Food Ban..	11
Consumer goods & services	21
Debt	14
Education	60
Employment	42
Financial services & capability	11
GVA & Hate Crime	1
Health & community care	12
Housing	5
Immigration & asylum	1
Legal	30
Relationships & family	10
Tax	15
Travel & transport	8
Utilities & communications	10
<b>Grand Total</b>	<b>405</b>

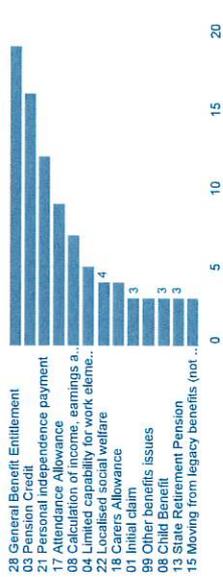
## Age



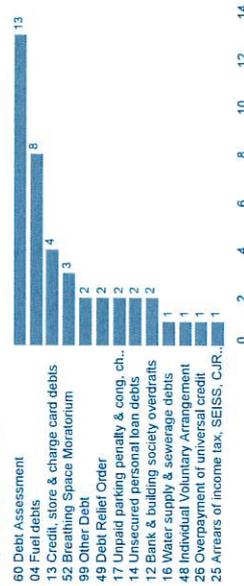
## Channel



## Top benefit issues



## Top debt issues



## Gender



## Disability / Long-term health



## Ethnicity



Barton & Becton  
2023/24

# Key Statistics

Ashley, Bashley & Fernhill

02/04/2024 27/09/2024

clients advice

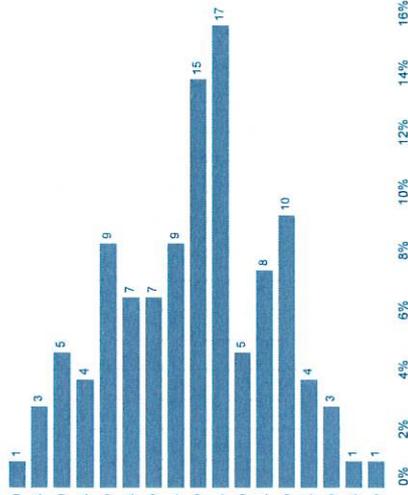
## Summary

Clients	111
Quick client contacts	
Issues	303
Activities	590
Cases	100
<b>Outcomes</b>	
Income gain	£7,964
Re-imbursments, services, loans	£5,750
Debts written off	£28,373
Other	£50

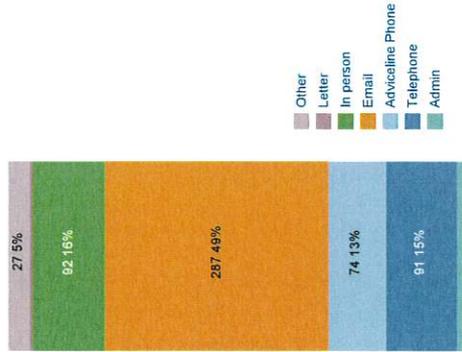
## Issues

Issues	Clients
Benefits & tax credits	27
Benefits Universal Credit	9
Charitable Support & Food Ban..	21
Consumer goods & services	9
Debt	13
Employment	9
Financial services & capability	4
GVA & Hate Crime	1
Housing	14
Immigration & asylum	1
Legal	6
Other	1
Relationships & family	11
Travel & transport	1
Utilities & communications	45
<b>Grand Total</b>	<b>303</b>

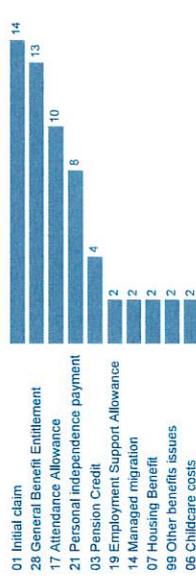
## Age



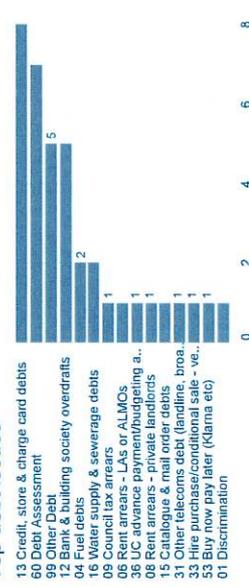
## Channel



## Top benefit issues



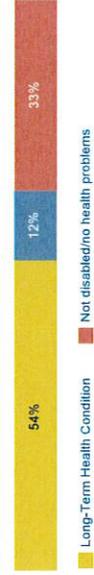
## Top debt issues



## Gender



## Disability / Long-term health



## Ethnicity



Ashley, Bashley, Fernhill  
Last 6 months

# Key Statistics

Ashley, Bashley & Fernhill

03/04/2023 28/03/2024

citizens advice

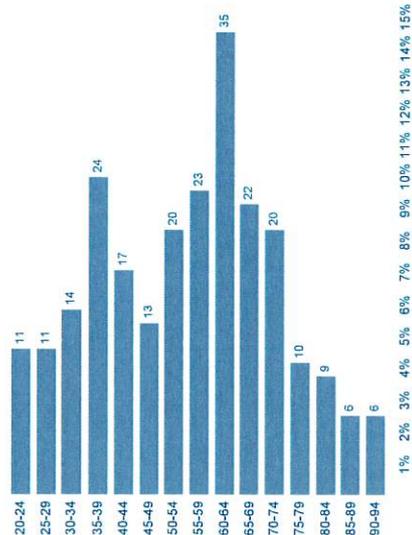
## Summary

Clients	245
Quick client contacts	809
Issues	1,293
Activities	298
Cases	
<b>Outcomes</b>	
Income gain	£13,006
Re-imbursements, services, loans	£5,430
Repayments rescheduled	£2,004
Other	£70

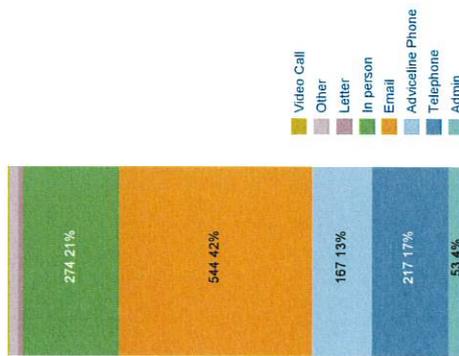
## Issues

Issues	Clients
Benefits & tax credits	67
Benefits Universal Credit	46
Charitable Support & Food Ban..	50
Consumer goods & services	10
Debt	20
Employment	23
Financial services & capability	6
GVA & Hate Crime	2
Health & community care	9
Housing	47
Immigration & asylum	8
Legal	25
Relationships & family	7
Tax	5
Travel & transport	9
Utilities & communications	54
<b>Grand Total</b>	<b>809</b>

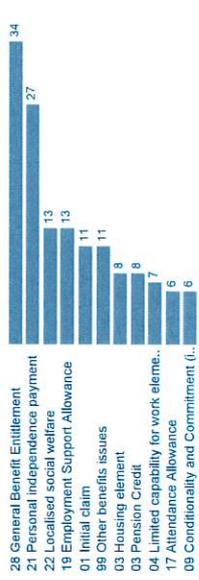
## Age



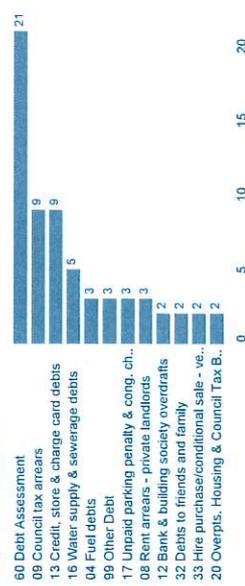
## Channel



## Top benefit issues



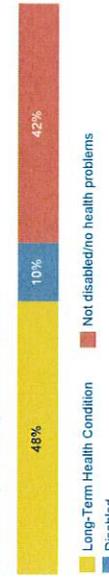
## Top debt issues



## Gender



## Disability / Long-term health



## Ethnicity



Ashley, Bashley, Fernhill  
2023/24

# Key Statistics

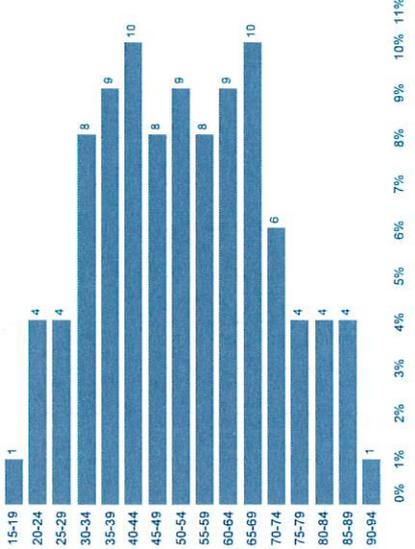
## Summary

Clients	99
Quick client contacts	310
Issues	548
Activities	120
Cases	
<b>Outcomes</b>	
Income gain	£9,824
Re-imbursements, services, loans	£5,300
Other	£100

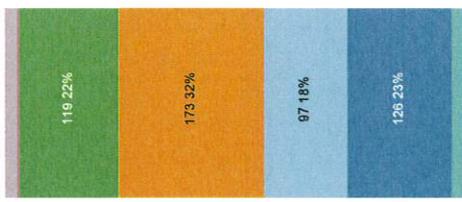
## Issues

Issues	Clients
Benefits & tax credits	28
Benefits Universal Credit	18
Charitable Support & Food Ban..	33
Consumer goods & services	4
Debt	14
Education	1
Employment	6
Financial services & capability	5
GVA & Hate Crime	1
Health & community care	2
Housing	40
Immigration & asylum	2
Legal	10
Other	2
Relationships & family	10
Tax	1
Travel & transport	4
Utilities & communications	41
<b>Grand Total</b>	<b>310</b>

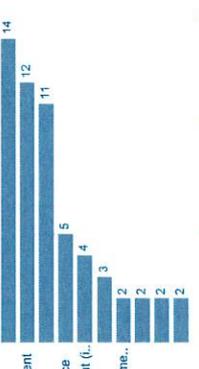
## Age



## Channel



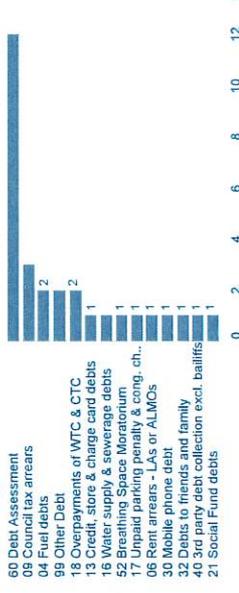
## Top benefit issues



## Gender



## Top debt issues



## Disability / Long-term health



## Ethnicity



Ballard  
Last 6 months

# Key Statistics

## Ballard

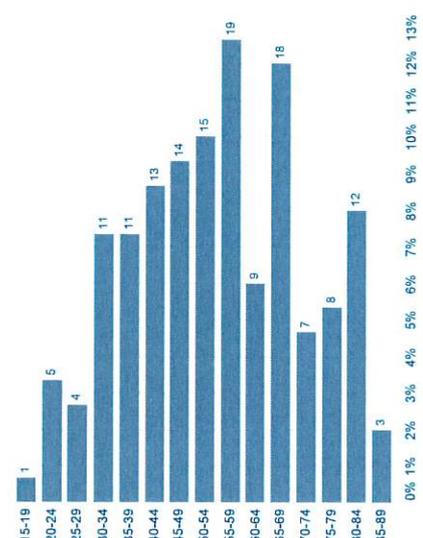
### Summary

<b>Clients</b>	153
<b>Quick client contacts</b>	677
<b>Issues</b>	1,046
<b>Activities</b>	215
<b>Cases</b>	215
<b>Outcomes</b>	
Income gain	£15,406
Re-imbursements, services, loans	£4,989
Debts written off	£35,211
Repayments rescheduled	£0
Other	£362

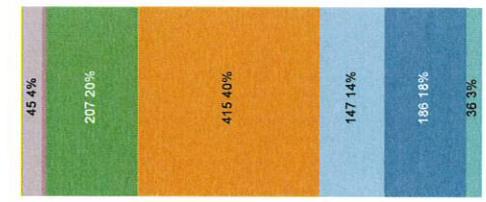
### Issues

Issues	Clients
Benefits & tax credits	46
Benefits Universal Credit	12
Charitable Support & Food Ban..	34
Consumer goods & services	13
Debt	20
Education	3
Employment	7
Financial services & capability	8
GVA & Hate Crime	2
Health & community care	6
Housing	35
Immigration & asylum	5
Legal	14
Relationships & family	9
Tax	23
Travel & transport	5
Utilities & communications	5
<b>Grand Total</b>	<b>677</b>

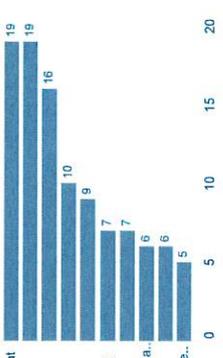
### Age



### Channel



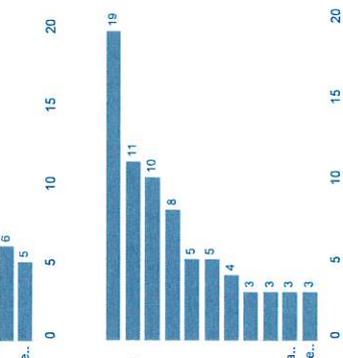
### Top benefit issues



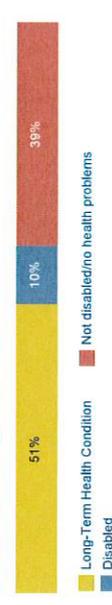
### Gender



### Top debt issues



### Disability / Long-term health



### Ethnicity



Ballard  
2023/24

# Key Statistics

Milton

02/04/2024 - 30/09/2024

charities advice

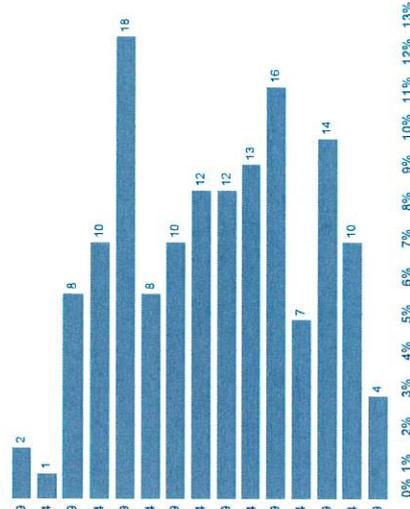
## Summary

Clients	146
Quick client contacts	146
Issues	432
Activities	785
Cases	170
<b>Outcomes</b>	
Income gain	£23,310
Re-imbursements, services, loans	£5,203
Debts written off	£16,801
Repayments rescheduled	£132
Other	£251

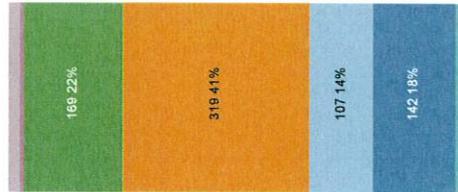
## Issues

Issues	Clients
Benefits & tax credits	89
Benefits Universal Credit	18
Charitable Support & Food Ban..	73
Consumer goods & services	24
Debt	49
Education	1
Employment	12
Financial services & capability	3
GVA & Hate Crime	3
Health & community care	8
Housing	55
Immigration & asylum	4
Legal	7
Other	1
Relationships & family	7
Tax	4
Travel & transport	5
Utilities & communications	54
<b>Grand Total</b>	<b>432</b>

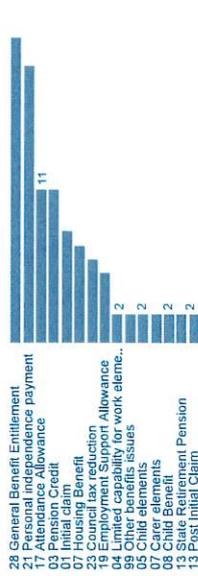
## Age



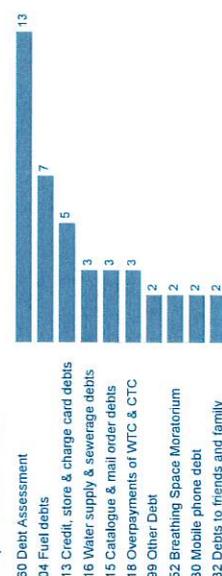
## Channel



## Top benefit issues



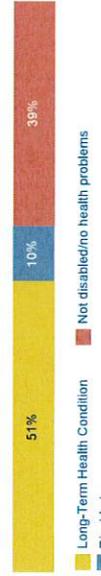
## Top debt issues



## Gender



## Disability / Long-term health



## Ethnicity



Milton  
Last 6 months

# Key Statistics

Milton

03/04/2023 - 28/03/2024

citizens  
SERVICE

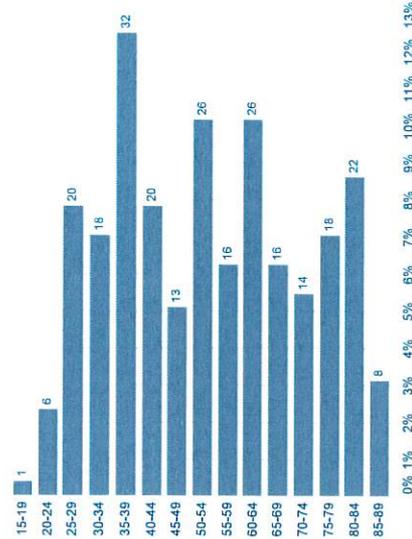
## Summary

<b>Clients</b>	260
<b>Quick client contacts</b>	974
<b>Issues</b>	1,621
<b>Activities</b>	352
<b>Cases</b>	
<b>Outcomes</b>	
Income gain	£25,598
Re-inbursements, services, loans	£9,107
Debts written off	£19,214
Other	£5,000

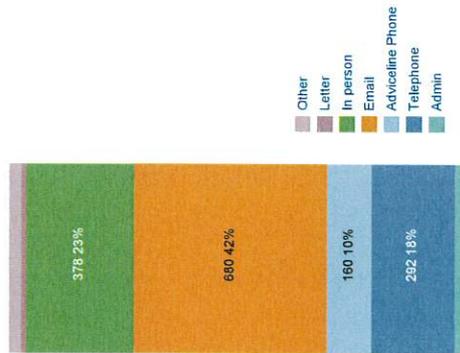
## Issues

Issues	Clients
Benefits & tax credits	171
Benefits Universal Credit	20
Charitable Support & Food Ban..	142
Consumer goods & services	78
Debt	119
Education	6
Employment	52
Financial services & capability	9
GVA & Hate Crime	8
Health & community care	14
Housing	133
Immigration & asylum	8
Legal	16
Other	2
Relationships & family	24
Tax	4
Travel & transport	9
Utilities & communications	142
<b>Grand Total</b>	<b>974</b>

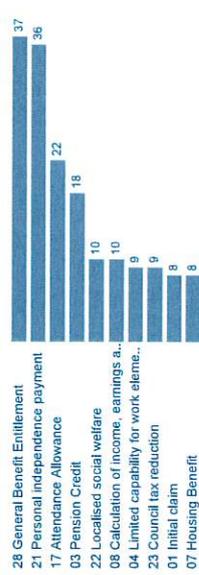
## Age



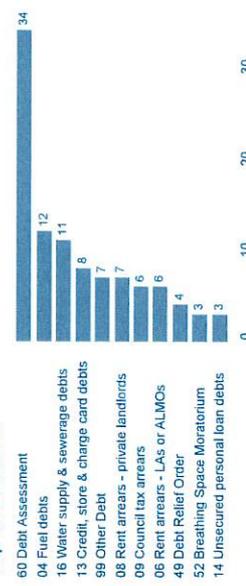
## Channel



## Top benefit issues



## Top debt issues



## Gender



## Disability / Long-term health



## Ethnicity



Milton  
2023/24